# Community Resources for People with Diabetes

Fraser Health Region

LAST UPDATED DECEMBER 2014

The purpose of this guide is to provide healthcare providers and their clients a list of community resources located in the Fraser Health Region which may aid in improving and managing health. This guide is divided into four sections and lists the community programs by type of service. The six sections are 1. Financial Assistance 2. Physical Activity Resources 3. Food and Nutrition Programs 4. Advocacy, Education, Literacy and ESL Programs 5. Medical Services (includes foot care) 6. Mental Health and Addictions Resources. As programs change regularly, users are urged to call or email the programs to ensure the information is up-to-date. An online version will be available in the near future. Please contact, Julieta Gerbrandt at julietag@uvic.ca to add a service that is missing or remove a service that is no longer available.

#### Table of Contents

#### **Financial Assistance**

BC PharmaCare – Fair PharmaCare Plan - Ministry of Health
Programs of Choice (POC) – Veterans Affairs Canada (VAC)6
B.C. Employment and Assistance Program (BCEA)6
RxHelp.ca Pharmaceutical Companies – Patient Assistance Programs7
Health Equipment Loan Programs and Services – Canadian Red Cross7
Aids to Independent Living Program – Canadian Red Cross7
BC Employment and Assistance Program (BCEA) (Optical Program) – Ministry of Social Development8
Membership Assistance Program - Canadian MedicAlert Foundation8
Registered Disability Savings Plan (RDSP) - Canada Revenue Agency8
Ministry of Small Business and Revenue9
Annual Bus Pass Program9
Employment and Income Assistance for Persons with Disabilities, Ministry of Social Development and Social Innovation
Free Camping in BC Provincial Parks, BC Parks10
Home and Community Care Services-Fraser Health Authority, Ministry of Health
Registered Disability Savings Plan10
Canada Disability Savings Bond11
Oak Avenue Neighbourhood Hub Society, Income Tax Clinic, Surrey11
Community Volunteer Income Tax Program, Multiple locations

Physical Activity Line	.12
Active Choices Program	.12
City of Abbotsford - Parks, Recreation and Culture	.12
Abbotsford Recreation Centre	.13

Matsqui Recreation Centre, Abbostford	13
Accessibility Assistance, Abbotsford	14
Tai Chi Chilliwack/Abbotsford branch	14
City of Mission Parks & Recreation and Culture	14
Mission Providing Leisure All Year (PLAY) Program	15
Mission Seniors Activity Centre	15
Cheam Leisure Centre, Chilliwack	15
Chilliwack Landing Leisure Centre	16
Chilliwack Prospera Centre	16
Chilliwack Leisure Access Program	16
Pure: Integrative Pharmacy Wellness Studio, Chilliwack	17
Pacific Riding for Developing Abilities, Chilliwack	17
Chilliwack Outdoor Gym	17
City of Agassiz – Ferny Coombe Pool	
District of Kent, Agassiz Fitness/Activity Centre	
Hope and District Recreation Centre	18
City of Langley - Recreation, Culture, and Community Services	19
Walnut Grove Community Centre	20
W.C. Blair Recreation Centre, Langley	20
Willoughby Community Centre, Langley	20
Valley Therapeutic Equestrian Association, Langley	21
Aldergrove Community Arena	21
Aldergrove Kinsmen Community Centre	21
Leisure Access Program, Surrey	22
Newton Wave Pool, Surrey	22
Maple Ridge & Pitt Meadows Fitness Centre, Low Cost Times	22
Coquitlam Parks and Recreation, Low or no cost programs	23 Page: 2 of 46

Corporation of Delta, Leisure Access Assistance Program	23
Food and Nutrition Programs	
Dietician Services at Health Link BC	24
Community Nutrition Abbotsford Health Unit	24
Abbotsford Harvest Box and Bulk Buying Club	24
Abbotsford Food Bank and Christmas Bureau	25
Oasis Outreach Society Grocery Store, Chilliwack	25
Aldergrove Community Kitchen	25
Aldergrove Food Bank	25
Mission Community Services Society (MCSS) Food Centre	26
Mission Friendship Centre Society	26
Food Skills for Families Service, Surrey	26
Surrey Food Bank Society Cloverdale Food Depot	27
Keys: Housing and Health Solutions Bread4Life Program, Surrey	27
Surrey Urban Mission Society (SUMS) Community Meals	27
Oak Avenue Neighbourhood Hub Society, Community Kitchens & Dinner, Surrey	28
Agassiz-Harrison Community Services Emergency Food Bank	28
Share Family & Community Services Society, Food Hampers, Tricities	29
Family Food Bank, Port Moody	29
Trinity United Church, Meal Program and Food Bank, Port Coquitlam	29
Friendship Baptist Church, Meal Program, Coquitlam	30
Boyd Auto Body, Meal Program, Coquitlam	30
A Warm Place for Women, Port Coquitlam	30
Boyd Auto Body, Meal Program, Coquitlam	30
Friends in Need Food Bank, Maple Ridge/PItt Meadows	31
Single Parent Food Bank, Multiple locations	31

#### Advocacy, Education, Literacy and ESL Programs

Canadian Diabetes Association32
Diabetes Health Centre, 13 locations, Fraser Health Region32
Bcdiabetes.ca
Community Adult Literacy Program, Fraser Health Region
Decoda Literacy Solutions, Fraser Health Region
Mission Literacy in Motion
Literacy Matters Abbotsford
Progressive Intercultural Community Services Society – Literacy and language Programs, Surrey, White Rock, Delta
Burnaby Neighbourhood House, Community Adult Literacy Program (CALP)
Diabetes Self-Management Program

Fraser Valley Footcare Services Inc
Fraser Valley Nursing Foot Care, White Rock
FraserValley Footcare
Melody's House Calls, Langley
Magnolia Manor- Foot Care Services, Fraser Valley40
Access Health Services, Footcare, Maple Ridge40
Comfort Keepers, Home Foot Care, Maple Ridge/Pitt Meadows/Coquitlam
Foot Care - Hope Central Mission41
Evergreen Foot and Ankle Specialist , Delta41
Legacies Health Centre – Podiatrist, Surrey41
Advanced Footcare By Nurses Ltd., Langley42
Dr. Howard Green, Podiatrist, Surrey42
Dr. Tom Troy, Podiatrist, Delta42

BC Podiatric Medical Association – Podiatrist Search	42
College of Physicians and Surgeons of British Columbia- Physicians search	43
1-800 Sex Sense Line	43
ImmunizeBC-Influenza Clinic Locator	43

BC Alcohol and Drug Information and Referral Service	44
Mental Health Services- Fraser Health	44
British Columbia Bereavement Helpline	44
Ministry of Health, Mental Health Topics	44
HeretoHelp, Mental Health and Addictions	45
Canadian Mental Health Association –BC Division	46

BC PharmaCare – Fair PharmaCare Plan - Ministry of Health	About: If you are a B.C. resident and enrolled with the Medical Services Plan (MSP), register your family to receive your maximum assistance under Fair PharmaCare.
Phone: 1-800-663- 7100	Your family includes you, your spouse and any dependent children whose Medical Services Plan (MSP) coverage is on the same contract as you or your spouse.
	If you or your spouse was born in 1939 or earlier, you may qualify for enhanced Fair PharmaCare assistance.
	Website: http://www.health.gov.bc.ca/pharmacare/plani/planiindex.html

Programs of Choice (POC) – Veterans Affairs Canada (VAC)	About: For Veterans only. This program provides extra medical benefits to persons who are veterans of Canada.
Phone: 1-866-522-	Website:
2122	http://www.veterans.gc.ca/eng/services/treatment-benefits/poc#poc10

B.C. Employment and Assistance Program (BCEA) Phone: 1-866-866-0800	About: Provides various medical supplements to people with disabilities including medical equipment, orthotics and bracing, medical supplies, hearing aids, etc. Eligibility for BC Employment and Assistance programs is based on your income and assets. The ministry has a responsibility to ensure that its limited resources go to those people who need them most. That is why applicants are expected to take advantage of all other sources of income and assets before qualifying Contact Ministry of Social Development for details Website: <u>http://www.eia.gov.bc.ca/bcea.htm</u>
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RxHelp.ca Pharmaceutical Companies – Patient Assistance Programs	About: Patient payment assistance programs are run by many brand- name pharmaceutical manufacturers to provide significant savings on brand-name prescription medicines. RxHelp.ca connects Canadian patients to these pharmaceutical manufacturer's payment assistance
Cameron Stewart	programs FREE of charge.
LifeScience Inc.	
2351 Royal Windsor	
Drive, Unit 1,	
Mississauga,	Website: <u>https://www.rxhelp.ca</u>
Ontario, L5J 4S7	Email: guestions@RxHelp.ca
Phone: 1-866 -	
RxHelp 4 (794-3574)	

Health Equipment Loan Programs and Services	About: Provides basic equipment on short term loan to assist people coping with illness, injury or recovery at home.
– Canadian Red Cross	To ensure the safety of our clients, we require a referral from one of
Fraser Region Phone: 604-930-9073	the regulated health care professionals listed below:
Fax: 604-930-975	Doctor, Chiropractor, Licensed Practical Nurse, Nurse, Occupational
Fax: 604-930-975	Therapist, Physical Therapist, Respiratory Therapist
	Website: <u>http://www.redcross.ca/where-we-work/in-canada/british-</u> <u>columbia-and-yukon</u>
	Email: Imr.help@redcross.ca

Aids to Independent Living Program – Canadian Red Cross Phone: 604-859-5960	About: Many seniors coping with long-term illness and injury do not have the financial resources required to purchase or rent medical equipment. The Aids to Independent Living program loans health equipment, free of charge, to Home Health clients. Clients must be
Fraser East Area	referred by an occupational therapist or physiotherapist and must live in the areas listed above. Clients must also undergo a financial eligibility test.
	Website: <u>http://www.hc-sc.gc.ca/fniah-spnia/pubs/nihb-ssna/yhb-vss/index-</u> <u>eng.php</u>

BC Employment and Assistance Program (BCEA) (Optical	About: The BC Employment and Assistance Program provides prescription eyeglasses coverage between \$108 and \$179 based on the type of eyeglasses required (e.g. single vision vs. bifocal lenses).
Program) – Ministry of Social Development Phone: 1 866 866-0800	Coverage is available to all individuals receiving income assistance (children and adults) and also children in low-income families through the Healthy Kids Program.
	Adults receiving income assistance between the ages of 19 and 64 are also eligible for replacement prescription eyeglasses every three years.
	Website: http://www.hsd.gov.bc.ca/factsheets/2005/optical.htm

Membership Assistance Program - Canadian MedicAlert Foundation	About: Membership Assistance program provides partial or full financial assistance for both ID bracelets and membership plans for eligible applicants.
Phone: 1-800-668-1507	Website: <u>http://www.medicalert.ca/en/about/assistance.asp</u>

Registered Disability Savings Plan (RDSP) - Canada Revenue Agency	About: A registered disability savings plan (RDSP) is a savings plan that is intended to help parents and others save for the long term financial security of a person who is eligible for the disability tax credit.
Phone: 1-800-959-8281	Contributions to an RDSP are not tax deductible and can be made until
Phone: 1-800-959-8281	the end of the year in which the beneficiary turns 59. Contributions that are withdrawn are not included in income for the beneficiary when they are paid out of an RDSP. However, the Canada disability savings grant, the Canada disability savings bond, investment income earned in the plan, and rollover amounts are included in the beneficiary's income for tax purposes when they are paid out of the RDSP.
	Website: <u>http://www.hc-sc.gc.ca/fniah-spnia/pubs/nihb-ssna/yhb-</u> vss/index-eng.php

Ministry of Small Business and Revenue	About: The home owner grant reduces the amount of property tax you pay for your principal residence.
Phone: 1-888-355-2700	The grant is available to qualified residents that pay property taxes to a municipality or the province in a rural area. If you pay your property taxes to a First Nation, contact the First Nation directly.
	Website: http://www2.gov.bc.ca/gov/topic.page?id=1BDE78032A6F47A793849 7BC9E63BD02
	Email: <u>hogadmin@gov.bc.ca</u>

Annual Bus Pass Program	About: The BC Bus Pass Program offers a reduced cost, annual bus pass for low income seniors and individuals receiving disability
Phone: 1- 866- 866- 0800 1 Select either option 1 or 2 and then press 3	assistance from the Province of British Columbia or their band office. Passes are valid in communities serviced by BC Transit or TransLink. The pass is only valid for the eligible rider and is non-transferable. Handy Dart is not included in this program.
Fax: 855 771-8788	
	Website: <a href="http://www.veterans.gc.ca/eng/services/treatment-benefits/poc#poc10">http://www.veterans.gc.ca/eng/services/treatment-benefits/poc#poc10</a>
	Email: <u>HSDBUSPA@gov.bc.ca</u>

Employment and Income Assistance for Persons with Disabilities, Ministry of Social Development and Social Innovation	About: There are a number of benefits available to disability income assistance recipients. Some examples include: identification fees, security deposits, co-operative housing purchase supplements, emergency moving supplements, natal supplements, guide animal supplements, and medical transportation.
Phone: 1 -866- 866- 0800	Website: <a href="http://www.eia.gov.bc.ca/publicat/VOL1/Part3/3-5.htm">http://www.eia.gov.bc.ca/publicat/VOL1/Part3/3-5.htm</a>

Free Camping in BC Provincial Parks, BC Parks	About: If you are a person with a disability who receives income assistance from the Ministry of Social Development and Social Innovation, or from a First Nations Administering Authority, or if you are a family with a child who receives funding through the At Home program, you may be eligible to camp for free. Obtain a Release of Information form from your Employment Assistance Worker, Social Development worker or the Ministry of Children and Family Development to show to campsite staff.
	Website: <u>http://www.env.gov.bc.ca/bcparks/fees/disability.html</u>

Home and Community Care Services-Fraser Health Authority, Ministry of Health	About: Health Authorities provide home and community care services for British Columbians with acute, chronic, palliative or rehabilitative health care needs. Services include home care nursing, palliative care, community rehabilitation, adult day centres, assisted
Phone: 604 -587-4600 Toll-free: 1- 877 935- 5669	living, home support, residential care and hospice. Health Authorities may provide these services directly or through contracts with service providers.
Fax: 604- 587-4666	Website: <u>http://www.fraserhealth.ca/your_care/home-and-community-care/</u> Email: Email: <u>feedback@fraserhealth.ca</u>

Registered Disability Savings Plan	About: This plan was designed to provide long-term financial security for a person with a disability. Tax-deferred investment growth, along with generous government grants and bonds make the RDSP a powerful investment tool. Perhaps the most attractive reason to open up an RDSP is to get access to the annual Canada Disability Saving Grants (CDSGs) which can provide 100%, 200% or 300% matching grants, depending both on the beneficiary's family income and the amount contributed, up to a lifetime maximum CDSG limit of \$70,000.
	Website: http://www.cra-arc.gc.ca/tx/ndvdls/tpcs/rdsp-reei/menu-eng.html

Canada Disability Savings Bond	About: The Canada Disability Savings Bond is money the Government will deposit into the Registered Disability Savings Plans (RDSPs) of low- income and modest-income Canadians. If you qualify for the Bond, you will receive up to \$1,000 a year depending on your family income (see beneficiary's family income). There is a limit of \$20,000 over your lifetime. Bonds are paid into the RDSP until the end of the calendar year in which you turn 49 years of age. You do not need to make any contributions to your RDSP to receive the Bond. Website:
	http://www.esdc.gc.ca/eng/disability/savings/grants_bonds.shtml

Oak Avenue	About: A FREE Income Tax Filing service for low income families and
Neighbourhood Hub	individuals from March to April 2014. Please phone the Hub to book
Society, Income Tax	your appointment.
Clinic, Surrey	Website: <u>http://www.oanh.ca/communitykitchens.html</u>
12740 102 Avenue, Surrey BC V3V 3E5 Phone 604-582-7088 Fax: 778-395-0323	Email: <u>info@oanh.ca</u>

Community Volunteer Income Tax Program, Multiple locations	About: The CVITP is a collaboration between the Canada Revenue Agency (CRA) and community organizations. The organizations host tax preparation clinics and arrange for volunteers to prepare income tax and benefit returns for eligible individuals who have a modest income and a simple tax situation. Volunteer tax preparation clinics are generally offered between February and April each year at various locations across Canada. See website below to find a location in your community. Website: http://www.cra-arc.gc.ca/tx/ndvdls/vlntr/clncs/bc-eng.html
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Physical Activity Line	About: The Physical Activity Line (PAL) is British Columbia's primary
Toll Free: 1-877-725- 1149	physical activity counselling service & your FREE resource for practical & trusted physical activity & healthy living information. Qualified Exercise Professionals are available Monday to Friday 9:00 AM - 5:00
Phone: 604-241-2266	PM PST, to assist you. Call our phone line for FREE exercise and fitness advice regardless of age and medical condition. You can also email the PAL staff around the clock with any of your questions or concerns and we will be sure to get back to you at our earliest convenience. Website: <u>http://www.physicalactivityline.com/</u>
	Email: info@physicalactivityline.com

Active Choices Program	Active Choices Program is a FREE six-month personal telephone
Province Wide	support program that encourages regular physical activity. A
Phone: 604-522-1492 Toll-free 1-877-522- 1492 or 1-866-902-	telephone coach works with individuals one-to-one through regular telephone contacts to develop an exercise routine customized to the needs, abilities and goals of participants. Coordinator: Angela Sealy.
3767	Website: <a href="http://www.selfmanagementbc.ca/activechoicesprogram">http://www.selfmanagementbc.ca/activechoicesprogram</a>
	Email: angela.activechoices@shaw.ca

City of Abbotsford - Parks, Recreation and Culture	About: The Parks, Recreation and Culture Department are responsible for all City-owned recreational facilities and activities. The Abbotsford Recreation Department also offers many programs and
32315 South Fraser Way, Abbotsford Phone: 604-853-2281	services. The City of Abbotsford now offers a PRC Special Needs Card, giving qualified people a 50% discount off of drop in admissions and memberships to the local recreation centres. The form and criteria can be found at the link below. Website: <u>http://www.abbotsford.ca/parksrecreationandculture.htm</u>

Abbotsford Recreation Centre 2499 McMillan Road, Abbotsford Phone: 604-853-4221	About: The Abbotsford Recreation Centre offers swimming, skating, fitness and Community Recreation Programs, facility rentals and Senior and Youth Centres. Youth drop-in activity and sports times are offered Monday – Friday, see website for schedule. The Abbottsford Senior Centre is open 7days a week 9am-9pm and offers a variety of activities and programs available to older adults. \$2 Swim Days - Sunday 11:00am - 12:00pm Toonie Family Swim - Adults Only Tuesday, Thursday, Friday and Saturday Toonie Swim 9:00pm - 10:00pm.
	Website: <u>http://www.abbotsford.ca/parksrecreationandculture/recreation/facil</u> <u>ities_schedules_and_admission.htm</u> Email: <u>aoffice@abbotsford.ca</u>

Matsqui Recreation Centre, Abbostford	About: The Matsqui Recreation Centre contains a Wave pool swimming pool and offers swimming, skating, fitness, facility rentals,
3106 Clearbrook Road, Abbotsford Phone: 604-855-0500	senior Centre and community programming. Youth drop-in activity and sports times are offered Monday – Friday, see website for schedule.
	Toonie Swims: Monday, Wednesday, Friday and Saturday 9:00pm - 10:00pm Sunday 9:30am - 11:45am
	* Land and water fitness classes are included with recreation Centre admission.
	Website: http://www.abbotsford.ca/parksrecreationandculture/recreation/facil ities_schedules_and_admission.htm
	Email: moffice@abbotsford.ca

Accessibility Assistance, Abbotsford	About: The Abbotsford and Matsqui Recreation Centres may provide people on limited income with Recreation Service Credits. Visit them
Forms in person at the Matsqui Recreation Centre and Abbotsford Recreation Centre	for application forms. Abbotsford provides \$120 towards participation in recreation programs (This program starts in May of each year; therefore, the amount may be decreased according to what time of year you apply). To qualify you need to be below a certain threshold household income level and provide copies of prior year's Revenue Canada form. Swipe Cards or Drop-In tickets are more affordable options when using credits.
(addresses listed in the two prior entries above)	

Tai Chi Chilliwack/Abbotsford branch	About: Taoist Tai Chi™ internal arts are specifically aimed at cultivating health and vitality. Master Moy synthesized the wisdom he learned during more than 50 years of training in meditation, qigong,
25 - 8635 Young Rd. (TeksMed Centre) Chilliwack BC V2P 4P3 Phone: 604 795 4040	Tai Chi and other arts into the practices taught by the Society and its sister organizations. There are special rates for students, seniors and those unable to pay the full amount due to financial hardship. Your contribution entitles you to attend as many available classes as you'd like, in your area.

City of Mission Parks & Recreation and Culture 7650 Grand Street, Mission	About: The Mission Parks, Recreation and Culture Department offers a wide variety of activities for individuals, the family and community organizations. Mission provides many ways to be active; this can be seen in the facilities they provide. Leisure Centre, Sports Park or the countless parks and picturesque trails are available in Mission BC.
	Mission provides FREE admission to recreation facilities for 1 attendant supporting a person with a disability.
	Website:
	http://www.mission.ca/municipal-hall/departments/parks-recreation- culture/
	Email: leisureservices@mission.ca
Phone: 604-820-5350	

Mission Providing Leisure All Year (PLAY) Program	About: The PLAY (Providing Leisure All Year) Pass Program is administered by the Parks, Recreation & Culture Department to provide Mission residents on limited income with the opportunity to participate in basic parks, recreation and culture activities at no cost.
	The PLAY Pass Program provides qualified applicants with an Admission Card which offers free admission to a maximum of 52 swimming, skating, weight room and/or fitness drop-in sessions per year and a maximum of 12 free child minding sessions per year through the Play Care Program.
	To apply, complete the application form and submit to Mission Parks and Recreation Department (listed above) along with a copy of your income information.
	Website: <a href="http://www.mission.ca/wp-content/uploads/PLAY-Pass-Application-Form.pdf">http://www.mission.ca/wp-content/uploads/PLAY-Pass-Application-Form.pdf</a>

Mission Seniors Activity Centre 33100 10th Avenue (at Talbut), Mission	About: The Mission Seniors Activity Centre provides seniors, 50 and over, with the opportunity to lead an active and healthy lifestyle. They offer numerous programs that include activities such as art classes, card tournaments, dancing and recreation classes. Membership to the
Phone: 604-814-2188	Seniors Activity Centre is \$10 per year and the membership forms and information can be found online.
	Website: <u>http://www.missionseniorscentre.com/</u>
	Email: info@missionseniorscentre.com

Cheam Leisure Centre, Chilliwack	About: Fitness programs, swimming lessons and drop-in programs are offered at the Cheam Leisure Centre. The complex contains:
45501 Market Way, Chilliwack Phone: 604-824-0231	squash courts, weight training room, fitness equipment, gymnasiums, 25 meter swimming pool with leisure pool, lazy river, hot tub and sauna. Loonie/Toonie Swims: Adults \$2.00, Children/Youth \$1.00 – Sundays from 6:30pm - 9:30pm Website: <u>http://www.myreccentre.com/facilities/cheam-leisure-</u> <u>centre</u>

Chilliwack Landing Leisure Centre 9145 Corbould Street,	About: The Landing Leisure Centre includes an aquatic Centre, group fitness studio and weight room. The aquatic Centre features a large family wave pool with play features and a lazy river, waterslide, two swirl pools, sauna, steam room, and an eight-lane competition pool
Chilliwack Phone: 604-793-7946	with a 1 meter diving board and adjustable shallow end floor. Gentle and Low impact classes are offered including Yoga and Cardio Light.
	Loonie/Toonie Swims: Adults \$2.00, Children/Youth \$1.00 – Sundays from 6:30pm - 9:30pm
	Sit and be Fit: Tuesdays and Thursdays: 1:15pm – 2:15pm. Cost: \$4.50 regular or \$3.75 for those over age 65
	This program is available for persons with disabilities, and also seniors. For those who require assistance when attending a class: You can bring someone with you to classes, or If volunteers are available, they can assist you in-class. Call to check if volunteer assistance is available, since it is not guaranteed for each class.
	Website: <u>http://www.myreccentre.com/facilities/chilliwack-landing-</u> leisure-centre

Chilliwack Prospera Centre	About: Local skating rink that offers drop-in and public skating sessions and lessons.
45323 Hodgins Avenue,	Website: <u>http://www.prosperacentre.com/</u>
Chilliwack	Email: chilliwack@prosperacentre.com
Phone: 604-702-0062	

Chilliwack Leisure Access Program	About: Chilliwack YMCA contains a shallow depth swimming pool and whirl pool, racquet ball and squash courts, fitness/cardio Centre, gymnasium and weight room. The Hocking Centre change room is accessible for people with disabilities.
	Low impact and gentle group fitness classes are available.
	Website: <a href="http://www.vanymca.org/centres/chilliwack/">http://www.vanymca.org/centres/chilliwack/</a>
	E-Mail: <a href="mailto:chilliwack@vanymca.org">chilliwack@vanymca.org</a>

Pure: Integrative Pharmacy Wellness	About: Group fitness classes are offered in the Wellness studio within the pharmacy, including:
Studio, Chilliwack 110F 6640 Vedder Road, Chilliwack	Zumba , Gentle, Hatha and Flow Yoga, Chair Yoga, Neuromuscular Integrated Action (NIA) Technique – Classes will combine traditions of yoga, dance and tai chi.
Phone: 604-847-3496	Drop-In Costs: Students/Seniors (Over 60 years old): \$7, Adults: \$10
	Ten session punch card: \$69
	Adult 1 Month Unlimited: \$59 – Beneficial for those attending more than 3 times per week
	Website:
	<u>http://www.purepharmacy.com/store-locations/chilliwack/pure-</u> wellness-studio/
	Email: Pure015rx@purepharmacy.com

Pacific Riding for Developing Abilities, Chilliwack	About: Pacific Riding for Developing Abilities (PRDA) has provided therapeutic horseback riding to individuals with physical, cognitive, and emotional disabilities since 1973. PRDA wants their riders to feel
47240 Greenhill Road, Chilliwack	like they can challenge themselves knowing that there is a strong support system in place for them, should they require help.
Phone: 604-858-2149	Riders can attend four annual sessions, during which a wide variety of programs are offered. Riders from the ages of 2 to 78 participate in competitive, recreational, and/or strictly therapeutic riding. Contact PRDA for more information on how to become a rider.
	Website: <u>http://www.prda.ca</u>
	Email: <u>mklassen@prda.ca</u>

Chilliwack Outdoor Gym	About: Outdoor gyms can provide a great opportunity for everyone to enjoy outdoor fitness and healthy active living for free. Outdoor
Watson Glen Park, Chilliwack	Gyms contain many types of equipment from cross trainers to strength trainers that suit all needs and abilities. Instructions are
Located on the corner of Cumberland and	provided as guidance throughout the stations.
Tyson Avenues beside the Twin Rinks Arena.	Website: <a href="http://www.chilliwack.ca/main/page.cfm?id=149">http://www.chilliwack.ca/main/page.cfm?id=149</a>

City of Agassiz – Ferny Coombe Pool		utdoor recreation pool in Agassiz, offers aquatic fitness /im lessons and drop-in swimming.
6820 Pioneer Avenue,		
Agassiz	Website:	http://www.district.kent.bc.ca/lik-pool.html
Phone: 604-796-2451		,, p =

District of Kent, Agassiz Fitness/Activity Centre	About: The District of Kent Fitness/Activity Centre offers fitness and recreation opportunities for all ages and abilities. Offers weight room
6660 Pioneer Avenue, Agassiz	orientations, group fitness classes such as Yoga and Aerobics, and other programs. Affordable rates.
Phone: 604-796-8891	
	Website: <u>http://www.district.kent.bc.ca/lik-fitness.html</u>

Hope and District Recreation Centre	About: The pool, arena, and fitness centre offer quality leisure services, programs and activities for people of all ages from the community and visitors to our area. Classes offered include aquafit, yoga, group fitness, and gym orientations.
1005 - 6th Avenue, Hope, BC	
Phone: 604-869-2304	Drop in Rates: Regular: \$5
	<ul> <li>Mondays: \$2 admission for Seniors (55+) from 6:00am - 5:00pm</li> </ul>
	Wednesdays: \$2 admission for everyone!
	• Fridays: 2 for 1 admission from 6:00am - 5:00pm
	• Sundays: 1/2 price for Families
	Website: <u>http://www.fvrd.bc.ca/Services/HopeRecreationandCulture/Aboutthe</u> <u>HopeRecreationComplex</u>
	Email: <u>leisure@fvrd.bc.ca</u>

City of Langley - Recreation, Culture, and Community Services Langley City Hall – 20399 Douglas Crescent, Langley	About: Langley Recreation, Culture, and Community (LRCC) Services is dedicated to creating a welcoming and safe environment where everyone can participate in a wide range of recreational opportunities regardless of age, ability, background, or economic status. LRCC offers a broad range of recreational programs and activities, which you can browse in the LRCC recreation guide: www.city.langley.bc.ca/index.php/recreation-and-
Phone: 604-514-2800	community/recreation-guide
	There are 2 components to LRCC's adapted recreation and leisure options:
	A) Langley Adapted Programs & Services
	Langley Recreation, Culture, and Community Services (LRCC) offers certain programs and services that are adapted to persons with disabilities. LRCC also manages multiple facilities throughout the City of Langley that offer wheelchair accessible features.
	The following are recreational programs offered by LRCC that are either:
	B) Langley Leisure Access Grant Program
	Web: www.city.langley.bc.ca/index.php/recreation-and- community/recreation-programs
	The Leisure Access Grant Program is designed to allow City of Langley residents to access leisure opportunities regardless of cost. The City of Langley will cover a percentage of an individual's chosen recreation program, depending on the financial needs of each applicant. Payment plans may also be set up to lighten the burden for individuals. All fees not covered by the grant must be paid in full at the time of registration.
	Eligible applicants and their family members will receive a discount (25-75%) to cover the cost of either a City of Langley program, a City of Langley pass, or an aquatic pass to indoor pools (adults and seniors only). Applications are accepted once per season, and you must submit a new application each year to renew your Leisure Access Grant.
	Website: http://www.city.langley.bc.ca/recreation.htm
	Email: <u>recreation@langleycity.ca</u>

Walnut Grove Community Centre	About: This community Centre contains a swimming and a leisure pool, a 300 ft. waterslide, diving boards, sauna, steam rooms, whirlpools and a fitness Centre and gymnasium. Aquatic fitness and group fitness classes are offered including low-impact aerobics, gentle stretch/core and yoga classes. This facility is accessible and contains wheelchair accessible pool and hot tub, easy transfer hot tub and a poolside chair lift.
8889 Walnut Grove Drive, Langley	
Phone: 604-882-0408	
	Website: <u>http://www.tol.ca/Parks-Recreation/Recreation-</u> <u>Centres/Walnut-Grove-Community-Centre</u> Email: <u>prinfo@tol.ca</u>

W.C. Blair Recreation Centre, Langley	About: The W.C. Blair Recreation Centre is disability and wheelchair accessible. The Centre consists of a swimming pool, fitness room, sauna, whirl pool and weight room. Drop in swim times are available and aquatic and group fitness classes are offered. Low-impact stretch classes are offered for those with limited mobility.
22200 Fraser Highway, Langley, BC Phone: 604-533-6170	
	This facility contains wheelchair accessible pool and whirlpool entry, pool wheelchairs, and knowledgeable lifeguards trained in adapted aquatic and fitness programs.
	Website: <u>http://www.tol.ca/Parks-Recreation/Recreation-</u> <u>Centres/W.CBlair-Recreation-Centre</u>
	Email: <u>prinfo@tol.ca</u>

Willoughby Community Centre, Langley	About: This community Centre contains a weight room and a fitness Centre, drop in fitness classes including low-impact aerobics,
Langley Events Centre - 7888 - 200 Street,	gentle stretch/core and yoga classes are offered here.
Langley	Website: http://www.tol.ca/Parks-Recreation/Recreation-
Phone: 604-455-8821	Centres/Willowbrook-Recreation-
	Email: <u>prinfo@tol.ca</u>

Valley Therapeutic Equestrian Association, Langley	About: The Valley Therapeutic Equestrian Association (VTEA) is a non-profit charitable organization that has provided therapeutic horseback riding for children and adults with all forms of disabilities since 1983. Their goal is to enhance the quality of life for their clients by improving their physical, mental, and emotional well-being with the assistance of the horse. New participants must provide a physician referral if they wish to become a rider. VTEA's Consulting Physiotherapist conducts an initial assessment and creates a unique riding program for each participant in conjunction with VTEA instructors. Special or adapted equipment may be used and one-on-one instruction and riding volunteers are organized to assist with each lesson. Financial assistance may be available to riders. Website: http://www.vtea.ca
3330 256th Street, Langley Phone: 604-857-1267	
	Email: <u>info@vtea.ca</u>

Aldergrove Community Arena	About: Ice Skating Rink located in Township of Langley. Drop-in skating times are available.
2882 - 272 Street,	Website: <a href="http://www.tol.ca/Parks-Recreation/Recreation-">http://www.tol.ca/Parks-Recreation/Recreation-</a>
Langley	Centres/Aldergrove-Community-Arena
Phone: 604-530-1323	

Aldergrove Kinsmen Community Centre	About: This facility contains a skating rink, and a curling rink. Website: http://www.tol.ca/Parks-Recreation/Recreation-
26770 - 29 Avenue,	<u>Centres/Aldergrove-Kinsmen-Centre</u>
Aldergrove	Email: prinfo@tol.ca
Phone: 604-856-2899	

Leisure Access Program, Surrey	About: The City of Surrey's Leisure Access Program provides an opportunity for permanent city residents in financial need to participate in Parks, Recreation and Culture activities at a very low cost.
	How to Apply: Download and complete the Leisure Access Application website: <u>http://www.surrey.ca/files/Leisure Access Program -</u> _ <u>September_2014.pdf</u>
	Bring your application form along with all required original documents to your nearest Surrey Parks, Recreation and Culture facility for review.

Newton Wave Pool, Surrey	About: Come for a free swim, sponsored by Westminster Savings, on the second Sunday of each month from 6:00pm to 8:00pm. There are
13730 - 72 Avenue Surrey, BC V3W 2P4	also value days drop in times when admission is only \$2.25 per person.
Phone: 604-501-5540	Monday - Wednesday: 11:00am - 3:00pm
Fax: 604-501-5541	Thursday - Friday: 6:00am - 8:30am
	Sunday: 8am - 8:30am, and 7pm - 8pm
	Website: <u>http://www.surrey.ca/culture-recreation/7325.aspx</u>

Maple Ridge & Pitt Meadows Fitness Centre, Low Cost Times	About: These centres have specific times where the admission fee is reduced to \$1 admission for Child/youth/Senior and \$2 Adults. Maple Ridge: Sundays 11:00 – 2:00PM, Tuesdays 10:00-11:30AM &
Maple Ridge Leisure	9:00-10:00PM, Thursdays 12:45-2:30PM
Centre	Pitt Meadows: Sunday 7:00-8:00PM, Tuesday 10:00-11:30AM,
Phone: 604-467-7322	Wednesday 8:30-9:30PM, Saturday 12:00-3:30PM
Pitt Meadows Family	
Recreation Centre	Website: <u>https://mrpmparksandleisure.ca/</u>
Phone: 604-465-2452	

Coquitlam Parks and Recreation, Low or no cost programs	About: Free Swimming at the City Centre Aquatic Complex and Poirier Sport & Leisure Complex, 7:00-9:00pm (Dates vary)
City Centre Aquatic Complex 1210 Pinetree Way Poirier Sport & Leisure Complex 633 Poirier Street	Free Skating at the Poirier Sport & Leisure Complex, 2:00-3:15pm (Dates Vary) Please check website below for dates! Website: <u>http://www.coquitlam.ca/parks-recreation-and-culture/sport-and-recreation/recreation-access.aspx</u>

Corporation of Delta, Leisure Access Assistance Program	About: The Corporation of Delta's Leisure Access Assistance Program allows eligible, low-income Delta residents (individuals or families) to access drop-in land & aquatic fitness classes, weight room sessions, public swims, open gyms & public skating. The Leisure Access Assistance Program determines eligibility for recreation & leisure subsidy based on the family net income as defined by the Canada Revenue Agency. For more information regarding the Leisure Access Assistance Program, please call.
4500 Clarence Taylor Cres. Delta, BC V4K 3E2 Phone: 604-946-3298	
	Website: <u>http://www.delta.ca/parks-recreation/sport-</u> <u>recreation/recreation-access</u> Email:

Dietician Services at Health Link BC Phone: 811	About: If you have any questions about healthy eating, food, or nutrition, call 8-1-1 toll-free in B.C. You can speak to a health service representative who can connect you with one of our registered dietitians, who are available 9am to 5pm Monday to Friday. You can also leave a message after hours.
	Translations services are available in more than 130 languages. HealthLinkBC Dietitians can also answer your questions by email through the website below. Website: <u>http://www.healthlinkbc.ca/healthyeating/</u>

Community Nutrition Abbotsford Health Unit	About: A community nutritionist provides services that promote the healthy development of children and youth, promote healthy eating habits among adults and seniors, and support high-risk individuals through: nutrition referrals/consultations, support to programs that prevent/manage eating disorders, resource development and distribution (a resource binder is available at the health unit for drop- in-use by the public), consultant/educator to health care providers, support community kitchens/school meal programs. Additional information and a full list of services are available at the Abbotsford Health Unit.
2391 Crescent Way Abbotsford, BC V2S 3M1 Phone: 604-864-3400 Fax: 604-864-3410	
	Website: <a href="http://www.fraserhealth.ca/your_care/home-and-community-care/home-health-services/community_nutrition/">http://www.fraserhealth.ca/your_care/home-and-community_nutrition/</a>

Abbotsford Harvest Box and Bulk Buying Club	You can save up to 50% on produce and 60+% on non-perishable goods. You are saving time and avoiding the stress of after-work
You can order in- person by cash at our Unite Way office at the Sweeney Neighbourhood Centre: 33355 Bevan Ave. Abbotsford	shopping and lining-up in crowded grocery stores. You are benefiting the health and well-being of yourself and your loved ones by improving your family Food Security (the accessibility and affordability of good-quality foods that are both enjoyable and healthful). You are supporting a non-profit Food Security project program that will expand to benefit more of your community and the individuals in- need. You are supporting local farmers. There is no membership fee, minimum purchase, obligated subscription or commitment. Website: <u>http://vibrantabbotsford.ca/projects/food- security/harvest-box/</u>

Abbotsford Food Bank and Christmas Bureau	About: The mission of the Abbotsford Food Bank is "to strive to ensure that all the people of Abbotsford have the basic necessities of food,
Phone: 604-859-5749	clothing and shelter on a daily basis."
Fax: 604-859-2717	Website: <u>www.abbotsfordfoodbank.com</u>
	Email: <u>afb@telus.net</u>

Oasis Outreach Society Grocery Store, Chilliwack	About: This is a new type of members-only grocery store, catering exclusively to low-income residents. Membership referrals are available free at over various community service agencies throughout
46191 Yale Road,	the Fraser Valley.
Chilliwack	Website: <a href="http://www.oasisoutreachsociety.org/food-program.html">http://www.oasisoutreachsociety.org/food-program.html</a>
Phone: 604-392-2091	Email: <u>oosoutlet1@gmail.com</u>

Aldergrove Community Kitchen	About: When people gather to cook for themselves, and each other they make new friends, they expand what they know about
27330-28 <sup>th</sup> Ave, Aldergrove, BC V4W 3K1 (in the Family Place portable on the westside of Shortreed Elementary School) Phone: 604-856-1664	nutrition, so they can eat better, and they learn basic kitchen skills that enable them to provide for themselves while saving money.

Aldergrove Food Bank	About: Distributes food and other basic necessities to residents of Aldergrove. Registration by appointment; first-time visitors are required to bring picture ID and proof of residence. Hours of operation are 11:30 am to 2 pm on the first four Tuesdays of each month.
27309 Fraser Highway Langley, BC V4W 3P9	
Phone: 604-857-1671	

Mission Community	About: Provides food hampers, from 9 am to 12:45 pm on Fridays;
Services Society (MCSS)	patrons can use the hamper once a month. Free bread available on
Food Centre	weekdays at 9 am. Emergency hampers can be obtained by Mission
32646 Logan Avenue	residents every two weeks, from 9 am to 11 am Wednesdays and
Mission, BC V2V 6C7	Thursdays.
Phone: 604-814-3333	Website: <u>http://www.missioncommunityservices.com/</u>
	Email: mcssfoodcentre@missioncommunityservices.com

Mission Friendship Centre Society	About: The Mission Friendship Centre Society has provided services and programs to the community of Mission for 40 years. The centre
3106 Clearbrook Road, Abbotsford Phone: 604-826-1281	was established to meet the needs of people of aboriginal and non- aboriginal decent who are making a transition to the urban community. All programs are FREE of charge.
	Programs are open to all cultures in the community. Services provided include:
	<ul> <li>Family, Elder, Drug and Alcohol and Employment, Counseling, Referral and Information Services.</li> </ul>
	<ul> <li>Hot lunch programs and bread</li> </ul>
	<ul> <li>Youth Centre Programs Drop in, Recreational Regalia making, Cultural Activities, E-Team and Pocket Money</li> </ul>
	<ul> <li>Ongoing Workshops and Special Events</li> </ul>
	<ul> <li>Thanksgiving and Christmas Dinners</li> </ul>
	Website: <u>http://www.mifcs.org/</u>

Food Skills for Families Service, Surrey	About: Six-week program offers information, menu planning, shopping, and preparation of nutritious meals for families, single
10776 King George	people, and seniors on a limited budget.
Boulevard	Website:
Surrey, BC V3T 2X7	http://redbookonline.bc211.ca/service/9510161 9510161/food skills
Phone: 604-581-5172	for families#sthash.o1py1fAe.dpuf
Fax: 604-581-9622	

Surrey Food Bank Society Cloverdale Food Depot	About: Food hampers distributed every other Tuesday from 10:00 am to Noon. New registrations can be done at this location. Current and previous food bank clients are required to update here every six
Zion Lutheran Church	months. Serves Cloverdale and Surrey residents.
5950 179 Street Surrey,	Website: <a href="http://www.surreyfoodbank.org#sthash.N8nTltu1.dpuf">http://www.surreyfoodbank.org#sthash.N8nTltu1.dpuf</a>
BC	Email: hampers@surreyfoodbank.org
Phone: 604-581-5443	

Keys: Housing and Health Solutions Bread4Life Program, Surrey	About: Provides free, nutritious, daily meals seven days a week, with the participation and assistance of community-based organizations and individuals. Email: <u>b4l@keyssolutions.org</u>
10667 135A Street	
Surrey, BC	
Phone: 604-589-1002	

Surrey Urban Mission Society (SUMS) Community Meals	About: They partner with other organizations and faith communities to offer free meals for anyone in the community. Breakfast is held from 9 am to 11 am Saturdays. Lunch is served at 12 noon Mondays,
10776 King George Boulevard Surrey, BC V3T 2X7	Wednesdays, and Fridays. Dinner is served from 5 pm to 6 pm on the first and third Sunday of the month. Special dinners are served on Thanksgiving Day, Christmas Day, and Easter Sunday. Doors open 15 minutes before the meal is served.
Phone: 604-581-5172 Fax: 604-581-9622	

Oak Avenue Neighbourhood Hub Society, Community Kitchens & Dinner,	About: <b>Seniors Cooking Club</b> - Designed for seniors (50+) to gather, share knowledge and stories while cook and eat together. Focus on nutritious soup & healthy baking. Every 1st and 3rd Monday of each month, 10:30am – 1:30pm.
Surrey 12740 102 Avenue,	<b>Multi-cultural Cooking Club</b> - Welcomes members from the neighbourhood who enjoy food and cultures. Each time the group
Surrey BC V3V 3E5 Phone: 604-582-7088	picks a recipe from a different culture to try. Every 2nd and 4th Thursday of each month, 10:30am – 1:30pm.
ext 3 Email: joycefan@oanh.ca. Contact: Joyce	Burmese-specific Community Kitchen- A program specifically designed for the newly arrived Rohingya refugees from Myanmar or Bangladesh. The group gathers at the Hub once a month, cook their traditional food together while learn English and Canadian culture. Currently in the third phase of the program – Canadian cooking is introduced to the group.
	<b>Community Dinner</b> -Every 2nd Saturday of each month, Oak Avenue Keystone Mission hosts a free meal (drop-in) for the community at the Hub. A full meal is served. Doors open at 4:00pm and dinner is served at 4:30pm. Website: <u>http://www.oanh.ca/communitykitchens.html</u>
Agassiz-Harrison Community Services Emergency Food Bank	About: Distributes staple food items on Thursdays from 10 am to 12 noon, and 1 pm to 3 pm. Depending on donations, other items (such as personal hygiene products and pet food) may be available. Clients
7086 Cheam Avenue Agassiz, BC VOM 1A0 Phone: 604-796-2585	can access the service once per month and must live in the Agassiz- Harrison area.

Share Family & Community Services Society, Food Hampers, Tricities	About: provides food hampers for individuals and families in need who live in the Tri-Cities. Food hampers are distributed at three locations every Wednesday. Clients may attend once every 2 weeks.
Contact Heather Stacey Phone: 604-931-2451	2615 Clarke St., Port Moody (rear of building) Wednesday, 11:30 am - 2 pm
	2211 Prairie Ave. , Port Coquitlam Trinity United/.St. Catherine's Anglican Church Wednesday, 12 noon – 2 pm
	535 Marmont St., Coquitlam Como Lake United Church Wednesday, 12 noon – 2:30 pm Email: <u>heather.stacey@sharesociety.ca</u>

Family Food Bank, Port Moody	About: 1st and 3rd Thursday of each month. Noon – 1:00 PM.
St. John the Apostle	
Church/Quest	
Outreach Society	
2208 St. Johns Street	
St. Port Moody	
Phone: 604-936-7762	

Trinity United Church, Meal Program and Food Bank, Port Coquitlam	About: Soup Kitchen – every Wednesday, 12 noon – 2 PM Provided by the congregations of St Catherine's Anglican Church, Soojung Presbyterian Church and the Buddhist faith community. Food Bank: Wednesdays from 12:00 – 2:00 PM provides assistance to
2211 Prairie Ave., Port Coquitlam	homeless persons who attend the meal program.
Contact Bernie Poitras,	
Phone: 604-941-2408	

Friendship Baptist Church, Meal Program, Coquitlam	About: Supper for homeless persons and those at risk - every Sunday, 4:30 – 6:00 PM
2950 Dewdney Trunk	
Road, Coquitlam	
Phone: 604-464-8888	

Boyd Auto Body, Meal Program, Coquitlam	About: Supper for homeless persons and those at risk – every Thursday,4:00 – 6:30 PM
1099 Lansdowne	
Drive., Coquitlam	
Phone: 604-464-8888	

A Warm Place for Women, Port Coquitlam	About: A monthly social evening for women in need, hosted by Soroptimist International of the Tri-Cities in Port Coquitlam. The 1 <sup>st</sup> Thursday of Every Month. Women in need are invited to enjoy a hot
Kinsman Centre, Aggie Park (Shaughnessy and Lougheed) in Port	meal, beverages, dessert, friendly faces, clothes, shoes/boots, care packages and assistance (if requested – e.g. referrals for support services, resume writing, etc.)
Coquitlam	Time: 6pm to 8pm. Dinner served at 6:15 pm
Phone: 604-855-0500	Children are welcome to attend. Note: A Warm Place for Women is a drug and alcohol-free event.

Boyd Auto Body, Meal Program, Coquitlam	About: Supper for homeless persons and those at risk – every Thursday,4:00 – 6:30 PM
1099 Lansdowne	
Drive., Coquitlam	
Phone: 604-464-8888	

Friends in Need Food	About: Once registered, clients are eligible to visit one day each week;
Bank, Maple Ridge/PItt	they have the option to choose various fresh produce, fresh bread,
Meadows	condiments and extras as available. One week during the month they
Head Office: #8-22726	can receive a hamper with a frozen meat item and cereals. It does not
Dewdney Trunk Road	matter what week it is, they can just tell us this week we would like
Maple Ridge, BC, V2X	our hamper. Registrations for new clients will be taken Tuesday to
3K2	Friday from 8:30am-12:00 noon.
Pitt Meadows: Grace Community Church 12240 Harris Road Pitt Meadows, BC, V3Y 2E9	Website: <u>http://www.friendsneedfood.com/</u>
Phone: 604-466-FOOD	

Single Parent Food Bank, Multiple locations	About: SPFB (spfoodbank) provides extra support to low-income single parents and their children through our HOME DELIVERY Food Bank service of quality, nutritional perishable foods and baby items.
Phone: 778-552-4100	SPFB service areas: Burnaby, Coquitlam, Port Coquitlam, Port Moody, New Westminster, Delta, Surrey, Ladner, Langley, White Rock, Maple Ridge, Vancouver, North Vancouver.
	We encourage SPFB clients to utilize all available resources to off set those days of the month that may be most challenging. SPFB is not designed to be a long-term service.
	How to receive service:
	Call or email us with your contact information.
	We return your call to complete a client application.
	We arrange delivery/pickup based on your location.
	When contacting us please leave your full name, # of children and city.
	NOTE: Client information is kept private and confidential.
	Website: <a href="http://www.singleparentfoodbank.org/">http://www.singleparentfoodbank.org/</a>
	Email: info@singleparentfoodbank.org

Canadian Diabetes Association	About: The mission of the Canadian Diabetes Association is to lead the fight against diabetes by helping people with diabetes live healthy
Fraser Valley and Vancouver Coastal Regional Office	lives while working to find a cure. Their website provides information on a vast array of topics that support the management of Diabetes.
360-1385 West 8th Avenue Vancouver, BC V6H 3V9	Website: <u>http://www.diabetes.ca</u>
Phone: 604-732-1331	
Toll Free: 1-800-665-	
6526	

Diabetes Health Centre,	About: Provide education and support to people living with diabetes,
13 locations, Fraser	their family members and the community. Classes and individual
Health Region	counselling sessions address many topics including healthy eating,
Fraser Health	blood glucose testing, and exercise and staying healthy while living
Corporate Office:	with diabetes. For those with type 1, type 2 or gestational diabetes, or
Suite 400, Central City	those with impaired glucose tolerance. Services are provided at Fraser
Tower	Health's three iConnect Centres in New Westminster, Surrey and
13450 – 102nd Avenue	White Rock as well as other diabetes education centres offices located
Surrey, BC V3T 0H1	throughout the region.
Phone: 1-877-935-5669	Website:
or 604-587-4600	http://www.fraserhealth.ca/?section_id=5202&section_copy_id=121
Fax: 604-587-4666	&program_id=9557

Bcdiabetes.ca	About: Here for all British Columbians with Diabetes. They offer all
Offices 4102 – 2775 Laurel Street Vancouver, BC V5Z 1M9	the services of a diabetes centre, including access to specialists and the latest in evidence-based approaches to care. We also offer fitness programmes and expansive research opportunities.
Phone: 604-875-5900 Toll Free: 1-855-323-	Website: <u>http://www.bcdiabetes.ca/</u>
7866 Fax: 604-875-5931	Email: <u>info@bcdiabetes.ca</u>

Community Adult Literacy Program, Fraser Health Region Abbotsford: University of the Fraser Valley/Abbotsford Community Services	<ul> <li>About: A key component of B.C.'s adult literacy strategy is support for community-based programs. For over 20 years non-profit organizations, in partnership with post-secondary education institutions, have been supported by the province to provide programs to adults wishing to improve their literacy.</li> <li>The goals of the community adult literacy program are:</li> </ul>
Agassiz: University of the Fraser Valley/Agassiz-Harrison Community Services	To increase the level of literacy and numeracy proficiencies among adults – 19 years and older – in order to meet the increasing demands of our knowledge-based economy. To meet the varying needs of adult learners, including Aboriginal Peoples,
Society	immigrants and persons with disabilities.
Aldergrove: Kwantlen Polytechnic University/Aldergrove Neighbourhood Services Society	To increase literacy awareness among British Columbians. In the 2013/14 program year, 82 community-based literacy programs have been supported. View the complete listing of programs in communities across the province at the website below.
Burnaby: Douglas College/South Burnaby	Website: <u>http://www.aved.gov.bc.ca/literacy/welcome.htm</u> Email: <u>b4l@keyssolutions.org</u>
Neighbourhood House	Other Locations Continued:
Chilliwack: University of the Fraser Valley/Chilliwack	Langley: Kwantlen Polytechnic University/Aldergrove Neighbourhood Services Society
Community Service/Chilliwack Learning Community	Maple Ridge: University of the Fraser Valley/Maple Ridge Pitt Meadows Katzie Community Literacy Committee
Society	Mission: University of the Fraser Valley/Mission Literacy in Motion
Hope and area: University of the Fraser Valley/New Page Human Services Society	Surrey: Kwantlen Polytechnic University/Progressive Intercultural Community Services Society

#### Advocacy, Education, Literacy and ESL Programs

Decoda Literacy Solutions, Fraser Health Region Phone: 604-681-4199 Contact the Coordinator in your community. Burnaby: Susan Cathcart susan \_c@telus.net

Chilliwack: Debbie Denault <u>debbied@chilliwacklear</u> <u>ning.com</u>

Delta: Lynda Brummitt <u>lpbrummitt@shaw.ca</u>

Maple Ridge/Pitt Meadows: Elaine Yamamoto <u>facilitator@communityl</u> <u>iteracy.ca</u>

New Westminster: Judy Venable <u>literacynewwest@fsgv.</u> <u>ca</u>

Surrey/White Rock: Shanti Ang readswrs@gmail.com

Tricities: Barb Mancell bmancell@sd43.bc.ca About: Decoda Literacy Solutions is the only province-wide literacy organization in British Columbia. Providing resources, training and funds, Decoda supports community-based literacy programs and initiatives in over 400 communities across B.C. Decoda supports children and families, youth, adults, Aboriginal and immigrant communities in an effort to build strong individuals, strong families and strong communities. As a non-profit organization, Decoda relies on the generosity of individual donors, corporate partners and government to fund literacy work.

Literacy Outreach Coordinators are the backbone of literacy work in communities across British Columbia. Currently there are 102 coordinators, serving more than 400 communities in our province. They work with literacy task groups in communities to identify and address local literacy priorities and achieve local literacy goals.

If you have a question about the literacy work being done in your community or if you are interested in a program or service, connect with your local outreach coordinator listed on the left by area.

Website: <u>http://decoda.ca/</u>

Email: info@decoda.ca

#### Advocacy, Education, Literacy and ESL Programs

Mission Literacy in	
Motion	

enriches the quality of life for individuals and the community. Therefore, our purpose is to promote the growth of literacy in Mission. Our office is located in Website: http://www.literacyinmission.org/index.php Windebank Elementary School at 33570 11th Email: cloc@literacyinmission.org Avenue in RM 172, Mission, BC. You can Community Adult Literacy Program (CALP) access our office by looking for the "Mission This program aims to meet the needs of each adult learner. We want to Literacy in Motion" sign help you meet your goals. The learner will meet with our Adult Education in the window at the Teacher to talk about their goals. Together they will make a plan about far right (west end) of how to reach these goals. What works best for you the learner. the school English as a Second Language Program (ESL/SAP) Phone: 604-820-2027 In partnership with Welcome BC and the University of the Fraser Valley, our ESL/SAP program is a settlement program designed to assist individuals to improve their English language skills and give them the tools necessary to navigate a new country. Through, one on one tutoring and small learning groups, participants and volunteer tutors are supported by the Community Literacy Coordinator to reach their goals. ESL Services with **Community Partners** ESL Services with Community Partners Working in conjunction with our community partners, we are able to assist individuals in accessing a variety of resources such as the following: Conversation circles, Citizenship Classes, IELTS Classes, One to one tutoring, Topical workshops about living in Canada, Field trips, Scribe services (translation of basic English documents), Resource referrals All our services are free. Subsidies are available for transportation costs.

About: Mission Literacy in Motion believes that improving literacy skills

Literacy Matters Abbotsford	About: Free programs for English speakers to improve their literacy skills and English as a Second Language learners. who can work with a
Contact: Sharon Crowley, Literacy Outreach	trained volunteer tutor weekly for one on one support to improve basic reading, writing and numeracy skills. Learners can work on their personal goals and have the flexibility to meet their tutor at a day, time and location that works best for both of them.
Coordinator c/o 3277 Gladwin Road,	Website: <u>http://www.literacymattersabbotsford.com</u>
Abbotsford, BC V2T 4Y9	Email: literacymattersabbotsford@gmail.com
	Community Access to Literacy and Language (CALL) Program
	Tutoring provided by volunteers for a total of 2-4 hours per week at locations throughout Abbotsford. Morning, afternoon, evening and week-end tutoring available.
	Phone: 604-768-6277
	Website: www.abbotsfordcommunityservices.com
	Free ESL classes (Literacy – Level 7) for new immigrants
	Classes are offered morning & evening. On-site child minding is available for morning classes at some locations. Email: elsa@abbotsfordcommunityservices.com Phone: 604.859.7681 Local 216
	Adult Basic Education (ABE) Program
	Courses offered to help adults: Complete prerequisite courses for post-secondary programs. Upgrade their basic literacy and numeracy skills for personal benefit or entry into the work force. Complete high school to earn the BC Adult Graduation Diploma (Adult Dogwood). Meet employment requirements website: <u>www.ufv.ca</u>
	Seven Oaks Alliance Church ESL (English Second Language)
	Free ESL classes – Levels 1-4, Mondays and Thursdays, 9:00AM – 12:00PM, 6:30PM – 9:00PM
	email: life@sevenoaks.org contact: Mala Webb

Progressive Intercultural Community Services Society – Literacy and language Programs, Surrey, White Rock, Delta	About: We are a United Way Agency with PCTIA certification. As a community services society we provide various programs and services including Employment Programs, Settlement Services, Language Services, Social Programs and Housing Services. Our services assist new immigrants, seniors, farm workers, women and youth. We work diligently to provide responsive programs that address various issues within our community by promoting harmony and intercultural understanding for the purpose of building a more inclusive and mutually respectful society.
Surrey: #205 12725 80th Avenue Surrey, V3W 3A6 Phone: 604- 596-7722 White Rock: 206-1461 Johnston Road White Rock, V4B 3Z4 Phone: 604-531-8299	Website:       http://www.langleyliteracynetwork.com/         Conversation Circles         Langley Community Services Society         When:       Monday - Thursday from 12:00pm - 2:30pm         Where:       Langley Community Services Society, 5339-207 St., Langley         Contact:       Lillian at 604-534-7810 ext. 1405
Delta; Partner With Boys & Girls Club 301- 11861 88th Ave Delta, V4C 3C6 Phone: 604-591-9116	Aldergrove ESL When: Tuesdays from 7:00pm - 8:30pm Where: St. Dunstan's Anglican Church, Aldergrove Contact: Diane Fox at <u>diane@thebcfoxes.ca</u> Immigrant Services Society of BC Where: Immigrant Services Society, #204-20621 Logan Ave, Langley Level 1- 3, Friday from 9:30am - 10:30am Level 4-5, Friday from 10:45am-11:45am Contact: Ana Marie at 604-510-5136 ext. 1855 for more information.
	<b>COOL (Community One on One Learning)</b> If you want to learn how to read or write, or to improve your skills, join COOL! A COOL coordinator will work with you to find out where your skills are, and will match you with a tutor. COOL tutors are volunteers who love to share reading and writing. They are friendly people who support you along the learning path. You will meet once a week, and work together to improve your reading and writing skills. Contact Kailey Erickson, Literacy Outreach Coordinator, to find out more: <u>kailey@aldergrovens.com</u> , Phone: 604-217

Burnaby	About: A Free program for English speakers who can work with a
Neighbourhood House,	trained volunteer tutor weekly for one on one support to improve
Community Adult	basic reading, writing and numeracy skills. Learners can work on their
Literacy Program	personal goals and have the flexibility to meet their tutor at a day,
(CALP)	time and location that works best for both of them.
Contact: Rajeeta	Website: <u>http://burnabynh.ca/</u>
Samala	Email: rajeeta@sbnh.ca
Phone: 604-431-0400	

Diabetes Self- Management Program Province Wide Phone: 604-940-1273 Toll-free 1-866-902- 3767	About: The Diabetes Self-Management Program is a FREE six-week workshop that helps people with diabetes to better manage their symptoms and their daily lives. The workshop provides information and teaches practical skills. It gives people the confidence and motivation they need to manage the challenges of living with diabetes. Workshops are conducted in the community and there are
in English, Chinese and Punjabi. For a list of curr	many locations and communities to choose from. Workshops available in English, Chinese and Punjabi. For a list of current locations and workshops please see the website or call the number listed.
	Website: <a href="http://www.selfmanagementbc.ca/diabetesprogram">http://www.selfmanagementbc.ca/diabetesprogram</a>
	Email: <u>selfmgmt@uvic.ca</u>

Fraser Valley Footcare Services Inc.	About: Fraser Valley Footcare Services Inc. is a comprehensive therapeutic program provided by Marian Rankin, RN, CF, certified in
#3 - 2151 McCallum Road, Abbotsford, BC V2S 3N8	Advanced Footcare. Our services are appropriate for anyone requiring help with their foot care. Our immediate goal is to help you with managing your feet. Our long term goal is to help you walk comfortably and avoid falls. We will help you to maintain your independence and the quality of your life.
Phone: 604-859-7651 ext.4	
Fax: 604-859-7651	

Fraser Valley Nursing	About: Dedicated to providing Professional Nursing Foot Care
Foot Care, White Rock	Services for 10 years.
15008 26th Ave, White Rock BC, V4P 3H5 Phone: 604-626-5939	Fraser Valley Foot Care's goal is to provide quality safe care and education to enable client independence and health.

FraserValley Footcare	About: No other information provided
46013 Gore Ave,	
Chilliwack, BC V2P 1Z5	
Phone: 604-846-6271	

Melody's House Calls, Langley	About: Melody's House Calls offers a FREE In-Home Consultation at no obligation for all home care services.
103-20353 64 Avenue Langley, BC, V2Y 1N5 Phone: 1-855-510-5155	We will match our caregiver to the client to ensure the most positive experience and have experienced and qualified Nurses and caregivers available 24 hours per day, seven days per week.
	Melody's House Calls offers flexible services to fit our client's needs and budgets – from a few hours a week to full-time care. We have only a ONE HOUR MINIMUM for our services which make our services highly affordable to all walks of life.
	Website: <a href="http://housecallsnursing.ca/services/">http://housecallsnursing.ca/services/</a>
	Email: info@housecallsnursing.ca or melody@housecallsnursing.ca

Magnolia Manor- Foot Care Services, Fraser Valley	About: Clinic and In-home visits for shut-ins. Foot care specialty from the University of the Fraser Valley: To promote comfort, mobility and independence and to help prevent falls.
Contact: Silviu Cordos, LPN	Foot care visit includes assessment of feet, foot soak, filing, cuticles, care of corns and callouses, foot massage and discussion of self-care at home (topics include products, painful feet, bunions, ingrown and fungal nails,
Phone: 604-846-6271	pressure points and foot complications from Diabetes, circulation problems, arthritis etc. Website: <u>http://www.magnoliamanorbc.com/page/page/2054106.htm</u>

Access Health Services, Footcare, Maple Ridge	About: Assess for developing abnormalities & discuss a care plan <ul> <li>Provide a soothing foot soak</li> </ul>
1-22337 Dewdney Trunk Rd, Maple Ridge, BC, V2X 3J3	<ul> <li>Provide nail care (cutting, filing, etc.) aimed at promoting comfort &amp; function</li> </ul>
	<ul> <li>Remove sources of irritation, such as corns &amp; calluses</li> </ul>
Phone: 604-467-1135	<ul> <li>Reduce complications, such as ingrown, packed or fungal nails</li> </ul>
	<ul> <li>Provide client education to prevent further health &amp; foot problems</li> </ul>
	<ul> <li>Provide foot massages</li> </ul>
	<ul> <li>Make referrals for special foot care (if needed)</li> </ul>
	Website: http://www.accesshealthservices.ca/foot care.html
	Email: gailh@accesshealthservices.ca

Comfort Keepers,	About: We help all ages live happy, healthy lives in the comfort of
Home Foot Care, Maple	their own homes by providing quality, compassionate care and safety
Ridge/Pitt	technology solutions to preserve independence and contribute to a
Meadows/Coquitlam	better life. Comfort Keepers® operates under a special philosophy of
Phone: 604-530-9111	Interactive Caregiving that addresses the emotional and social wellbeing of our clients, along with their physical care. We provide comforting, in-home solutions to our clients, whether youths, adults or seniors, to give you peace of mind. Website: <u>http://comfortkeepers.ca/office-4004/</u> Email: <u>andreadroege@comfortkeepers.ca</u>

Foot Care - Hope Central Mission	About: Free drop-in services every 3rd Wednesday of each month from 2pm -4pm.
33129 Railway Avenue, Mission, BC	Minor medical care and referrals can be addressed First come First Served
Phone: 604-796-0266	Website: <u>http://www.fvessc.com/foot-care-hope-central-mission</u>

Evergreen Foot and Ankle Specialist , Delta Dr. Alice Wang	About: End your foot and ankle pain! Call Dr. Alice Wang, Evergreen Foot and Ankle Specialist in Delta today to book a consultation. No referral needed. We provide advance medical and surgical treatment to both adult and pediatric foot/ankle problems. A limited portion of
103-4515 Harvest Dr, Delta, BC V4K 4L1	our services is covered under BC Medical Service Plan (MSP). If you have an extended health benefit plan, you may contact your insurance company to inquire about further coverage. You can also contact our
Phone: 604-940-8377	office by phone to find out about our fee schedule. Website: http://evergreenfootankle.com/
Fax: 604-940-8367	

Legacies Health Centre – Podiatrist, Surrey Unit 143, 12080 Nordel	About: We are committed to exceptional professional foot care for our patients, at the highest standard possible. Every foot care specialist is well-versed in the health and function of the foot, and
Way, Surrey BC V3W 1P6	must complete comprehensive medical and surgical education before they can practice.
Phone: 604-591-5569	At Legacies Health Centre, we offer orthotics and basic care solutions to help correct a variety of mechanical dysfunctions of the foot. The Podiatrist will provide evaluation, diagnosis, treatment plans, and intervention to people of all age groups. As a recognized viable choice to foot health, Podiatry is often completely or partially covered through Extended Medical Plans, ICBC, MSP, WCB, and Veterans Affairs.
	Consultations may be made at Legacies Health Centre for complex foot problems, but may be rescheduled at another allied health facility, with the same foot care specialist, when specialized equipment or surgery is required
	Website: <u>http://www.legacieshealthcentre.ca/service/foot-care-</u> <u>specialist/</u>

Advanced Footcare By Nurses Ltd., Langley	About: We are specialists in Foot Care conditions. Our clients include infants, children, teenagers, adults, and the geriatric
20159 88 Ave, Langley, BC V1M 0A4	population. We have a special interest in the care of the diabetic foot and its complications.
Phone: 604-533-3829	

Dr. Howard Green, Podiatrist, Surrey Grandview Business Centre #306-2626 Croydon Drive, Surrey, BC V3S 0S8 Phone: 604-560-5588 Fax: 604-560-5599	About: Dr. Green approaches all foot-related problems with leading-edge capabilities, a high degree of skill and extensive podiatric experience. With a strong focus on long-term results that has earned the trust of thousands of patients and their doctors since 1995, you can feel confident putting your feet in his hands. Website: <u>http://drhowardgreen.com/</u>
Dr. Tom Troy,	About: For over 25 years I've provided patients in South Delta BC
Podiatrist, Delta	and the surrounding communities (including Vancouver Island and the
Suite 218-1077, 56th	Gulf Islands) with no nonsense solutions to their foot concerns. Both
Street, Tsawwassen,	my staff and I combine the expertise and experience found in big city
BC, V4L 2A2	podiatry practices with the caring, personalized service you'd expect
Phone: 604-943-0188	from a small town doctor.
Fax: 604-943-8606	Website: <u>http://www.drtomtroy.com/index.shtml</u>

BC Podiatric Medical Association –	About: You can search for a podiatrist in your area via their website below.
Podiatrist Search	Website: <u>http://www.bcpodiatrists.ca/find-a-podiatrist</u>
# 220 - 445 Mountain Highway, North Vancouver, BC V7J 2L1	Email: <u>info@bcpodiatrists.ca</u>
Phone: 604-985-3338	
Fax: 604-682-2766	

College of Physicians and Surgeons of British Columbia- Physicians search	About: Their search tool via the website listed below allows you to search for physicians (including specialists) who are accepting new patients by where you live, gender, languages spoken and distance to your postal code.
	Website: <u>https://www.cpsbc.ca/physician_search</u>

1-800 Sex Sense Line Phone: 1-800-739-7367	About: Confidential, non-judgmental telephone service providing information and referral regarding reproductive health and sexuality. Also provides referrals regarding clinics, pregnancy and STI tests, and emergency con-traception. Monday to Friday 9 am to 9 pm.
	Website: <a href="https://www.optionsforsexualhealth.org/sex-sense">https://www.optionsforsexualhealth.org/sex-sense</a>

ImmunizeBC-Influenza Clinic Locator	About: This is BC's online Flu Clinic Locator. You can find a clinic near you based on your postal code or city. The Locator has now been populated with clinic information for the 2014/15 influenza season. Please be aware that supplies may vary in some locations. Please call ahead to confirm the vaccine is in stock.
	If you would like to find a public health unit in your area, please visit ImmunizeBC's Public Health Unit finder. If you have questions about influenza immunization, please call HealthLink BC at 8-1-1 or visit <u>www.HealthLinkBC.ca</u> . Website: <u>http://immunizebc.ca/clinics/flu</u>

BC Alcohol and Drug Information and Referral Service	About: Worried about drug and alcohol use? Whether it's for yourself or someone you care about, you can call us for information, options and support.
Phone: 604-660-9382	We can refer you to a full range of counselling and treatment services across BC.
Toll Free: 1-800-663- 1441	Services on the Alcohol and Drug Line are confidential, multilingual, free, and available 24/7.

Mental Health Services- Fraser Health	About: A variety of community and hospital-based mental health services and programs are available in Fraser Health communities. Please see the website below for a complete list. They include Adult Short-Term Assessment and Treatment Programs, Adult Community Support Services, Community Residential Emergency Short Stay Treatment, Concurrent Disorders Services, Eating Disorders Program, Mental Health and Substance Use Primary Care Clinics plus a few others.
	Website: <a href="http://www.fraserhealth.ca/your_care/mental-health-and-substance-use/mental-health-services/">http://www.fraserhealth.ca/your_care/mental-health-and-substance-use/mental-health_services/</a>

British Columbia Bereavement Helpline	About: Free and confidential service that connects the public to grief support services within the province of BC. Has referral service.
Phone: 1-877-779-2223	

Ministry of Health, Mental Health Topics	About: The Ministry of Health provides a list of organizations by mental health topic with links to their websites. The complete list can
	be found at the website below.
	Website: <a href="http://www.health.gov.bc.ca/mhd/resources.html#Mental">http://www.health.gov.bc.ca/mhd/resources.html#Mental</a>

HarataHalp Mantal	About: Harata Halp is a project of the PC Partners for Montal Health
HeretoHelp, Mental Health and Addictions	About: HeretoHelp is a project of the BC Partners for Mental Health and Addictions Information. We are a group of seven leading mental health and addictions non-profit agencies. Since 2003, we've been working together to help people live well and better prevent and manage mental health and substance use problems. You can find an
	array of self-help resources on their website listed below.
	If you believe that your life or someone else's life is in danger, call 911.
	Crisis lines aren't only for people in crisis. You can call for information on local services or if you just need someone to talk to. If you are in distress, call 310-6789 (do not add 604, 778 or 250 before the number) 24 hours a day to connect to a BC crisis line, without a wait or busy signal. The crisis lines linked in through 310-6789 have received advanced training in mental health issues and services by members of the BC Partners for Mental Health and Addictions Information.
	1-800-SUICIDE: If you are in distress or worried about someone else, call 1-800-SUICIDE (1-800-784-2433). It's free and available 24 hours a day.
	Beyond the Blues Education and Screening Days
	The events are free, anonymous, confidential and walk-in. Most sites also host presentations, videos or games, and/or health fairs. Anyone is welcome to attend—whether you want to fill out a self-test or not. If you do choose to a screening, they are completely free and totally anonymous. For a list of dates and locations in the Fraser Valley click visit this website: http://www.heretohelp.bc.ca/beyond-the- blues/fraser-2014
	For a list of dates and locations for Ladner, Langley, Surrey and Maple Ridge visit this website: <u>http://www.heretohelp.bc.ca/beyond-the-</u> <u>blues/lowermainland-2014</u>
	Website: http://www.heretohelp.bc.ca/
	Email: <u>bcpartners@heretohelp.bc.ca</u>

Canadian Mental Health Association —BC Division	About: The Canadian Mental Health Association (CMHA), BC Division exists to promote the mental health of British Columbians and support the resilience and recovery of people experiencing mental illness.
Main Office: #1200 - 1111 Melville Street, Vancouver, BCV6E 3V6 Phone: 604-688-3234 Toll free: 1-800-555- 8222 Fax: 604-688-3236	We do this through advocacy, education, community-based research, and services, well as the support we provide to the 19 CMHA branches throughout BC.
	We're part of one of the oldest voluntary organizations in Canada, which provides direct service to more than 100,000 Canadians through the combined efforts of more than 10,000 volunteers and staff across Canada.
Delta Office: 4871 Delta St. Delta, BC, V4K 2T9 Phone: 604-943-1878 Vancouver-Burnaby Office: #110 - 2425 Quebec St. Vancouver, BC, V5T 4L6 Phone: 604-872-4902	staff across Canada. Bounce Back is an evidence-based program designed to help adults experiencing symptoms of mild to moderate depression, low mood, or stress, with or without anxiety. Bounce Back offers two forms of help. The first is a DVD video (available in English, Mandarin and Cantonese) providing practical tips on how to recognize and deal with depressive symptoms. The second service is workbook-based with telephone coaching (available in English, French and Cantonese). Bounce Back community coaches assist in the teaching of problem-solving and other skills to overcome difficulties such as inactivity, unhelpful thinking, worry, and avoidance. Access to the coaching component requires a doctor's referral. Website: <u>http://www.cmha.bc.ca/</u>
	Email: <u>info@cmha.bc.ca</u>